2025 RECIPIENT RIGHTS TEST Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date of training: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ Employer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please circle your answer

1. Staff do not need to know what is in the IPOS to provide suitable services.
	1. True
	2. False
2. Anyone can file a rights complaint.
	1. True
	2. False
3. Addressing someone by their preferred name/gender identity is treating them with dignity and respect.
	1. True
	2. False
4. Confidentiality must be maintained; you can NEVER release information without written consent.
	1. True
	2. False
5. Failure to report a recipient rights violation is a recipient rights violation.
	1. True
	2. False
6. Recipient Rights Appeals:
	1. Can only be filed by the accused
	2. Can only be filed by the client
	3. Can only be filed by the person who complained
	4. Can be filed by the complainant, client, parent or guardian
7. Sexual Abuse:
	1. Is any sexual act between a recipient and an employee or volunteer.
	2. Is not abuse if it is consensual
	3. A & B
	4. None of the above
8. Suspected abuse and neglect must be reported:
	1. Immediately
	2. By the end of the shift
	3. By the end of the week
	4. When you have enough evidence
9. Not following a doctor’s order can result in what violation?
	1. Abuse
	2. Communication
	3. Confidentiality
	4. Neglect
10. Chapter 7 of the Michigan Mental Health Code defines suitable services as:
	1. The recipient learning to treat the staff with respect
	2. The recipient living in a safe, humane, and sanitary environment
	3. The recipient and their family being treated with dignity and respect.
	4. All of the above
	5. B and C
11. Rights for people with mental disabilities can be found in:
	1. Michigan Liquor Control Code
	2. Michigan Mental Health Code
	3. American with Disabilities Act
	4. B & C
12. If you fail to report suspected incidents of neglect:
	1. You will be fine if you did not mean to cause harm
	2. It is OK, neglect is not as bad as abusing the recipient
	3. You have violated the recipient’s rights
	4. A & B
	5. All of the above
13. Which right do individuals have to give up when receiving mental health services?
	1. Right to vote
	2. Right to be treated with dignity and respect
	3. Right to informed consent
	4. None of the above
14. When identifying probable cause for search and seizure, staff should do the following:
	1. Offer the recipient the opportunity to be present
	2. Have a second staff present
	3. Document the search and seizure from start to finish in an incident report
	4. All of the above
15. Abuse is a non-accidental act that you do or you get someone else to do. It can also cause of contribute to:
	1. Death, physical harm, emotional harm or sexual abuse of a recipient
	2. The use of unreasonable force, with or without apparent harm
	3. Exploitation or emotional harm
	4. A & C
	5. All of the above
16. An example of abuse is:
	1. Treating clients how they want to be treated
	2. Ignoring negative behavior, per the behavior plan
	3. Using excessive force that is not specified in a plan
	4. B & C
	5. A & B
	6. All of the above
17. The IPOS is:
	1. The individualized plan of service for the recipient
	2. Defines the needs, wishes, and goals as determined by and with the family or guardian only
	3. Includes services based on the recipient’s physical and mental condition
	4. All of the above
	5. A and C
	6. B and C
18. A Co-worker swears at a recipient, You should:
	1. Advise the recipient to not internalize or personalize this because you know they didn’t really mean it
	2. Tell the co-worker to stop it
	3. Report incident to supervisor & complete an incident report
	4. B & C
	5. All of the above
19. What is the name of the Officer of Recipient Rights at NCMH? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
20. Who are the Recipient Rights Advisors are at NCMH?
	1. Andrea Fletcher
	2. Kathleen Smith
	3. Jerry Rice
	4. A & B
	5. A & C
	6. B &C
	7. None of the above